# WHAT CAN I DO ON KLINIK?



REQUEST AN APPOINTMENT



REQUEST NURSING APPOINTMENTS



CANCEL/REQUEST FOLLOW-UP APPOINTMENTS



REQUEST REFERRAL INFO, TEST RESULTS & SICK NOTES



ORDER REPEAT PRESCRIPTIONS/ ASK MEDICATION QUERIES



UPDATE PERSONAL DETAILS, SEND ENQUIRIES/INSURANCE REQUESTS

## **NEED MORE HELP?**

Checkout our Website and/or YouTube Channel (Lea Vale Medical Group) to see more detailed instructional resources

## **ACCESS KLINIK**

Website: www.leavale.nhs.uk







LEA VALE MEDICAL

## **ONLINE SERVICES**

HOW TO REQUEST A NURSING APPOINTMENT USING KLINIK

www.leavale.nhs.net

#### 1. GO TO OUR KLINIK PORTAL

From our website (leavale.nhs.net), click on the "Klinik" banner to open the portal

KLINIK ACCESS

KLINIK ACCESS Contact us online. Get help from your GP with our online consultation service

Start Now 🕣

#### 2. LOG IN

Select your preferred access method from the Lea Vale Klinik homepage.



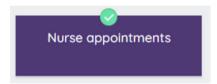
OR



Click the "Continue" button

Use your NHS login

#### 3. SELECT "NURSING APPOINTMENTS"



#### 4. SELECT THE SERVICE YOU NEED

Select the type of nursing appointment you need

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	STI	TCH	H/CL	_IP

BLOOD TESTS

CONTRACEPTION



( )	STITCH/CLIP
	REMOVAL

VACCINATION (18+)



SMEAR TES	7
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LONG-TERM CONDITION

#### 5. PROVIDE US WITH DETAILS ABOUT YOUR REQUEST

Fill in the text box with the requested information for the type of nursing appointment you need.

Enter Required Details Here...

#### 6. PROVIDE PERSONAL DETAILS

if you log in with your NHS login, this will already be filled out

Last name •
Smith

#### 7. SELECT HOW YOU WOULD LIKE US TO CONTACT YOU







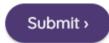
SMS

PHONE

**EMAIL** 

#### 8. CLICK SUBMIT

You will get an email summary of your request



### <u>SO, WHAT INFO DO I NEED TO PROVIDE?</u>

#### **BLOOD TESTS**

Request the appointment within 10 days of when you need it by. Must be advised by a clinician

#### **INJECTIONS**

What type of injection you are due (i.e., B12, Zoladex, Prostap, etc.)

#### STITCH/CLIP REMOVAL

When are you due your stitch, suture, or clip removal

#### **SMEAR TEST**

Available Times, Dates & Preferred Surgery

#### CONTRACEPTION APPOINTMENT

Which contraceptive type you require (i.e., Oral contraception, depot injection, implant or coil, etc.)

#### **CHILDHOOD IMMUNISATION OR 18+ VACCINATION**

Which vaccination you/your child requires

#### LONG-TERM CONDITION (LTC)

Details from last LTC review or your question