WHAT CAN I DO ON KLINIK?

LEA VALE

KLINIK ACCESS

REQUEST AN APPOINTMENT

REQUEST NURSING APPOINTMENTS

CANCEL/REQUEST FOLLOW-UP APPOINTMENTS

REQUEST REFERRAL INFO, TEST RESULTS & SICK NOTES

ORDER REPEAT PRESCRIPTIONS/ ASK MEDICATION QUERIES

UPDATE PERSONAL DETAILS, SEND ENQUIRIES/INSURANCE REQUESTS

NEED MORE HELP?

Checkout our Website and/or YouTube Channel (Lea Vale Medical Group) to see more detailed instructional resources

ACCESS KLINIK

Website: www.leavale.nhs.uk
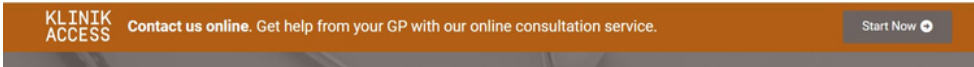
SCAN ME!

LEA VALE MEDICAL

ONLINE SERVICES

HOW TO REQUEST AN APPOINTMENT USING KLINIK
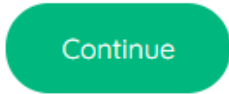
www.leavale.nhs.net

1. GO TO OUR KLINIK PORTAL

From our website (leavale.nhs.net), click on the "Klinik" banner to open the portal

2. LOG IN

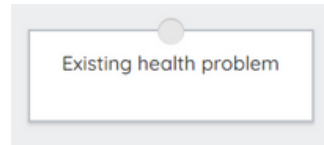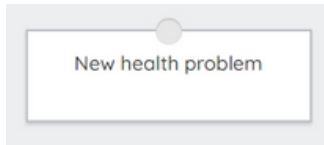Select your preferred access method from the Lea Vale Klinik homepage.

 OR

Click the "Continue" button
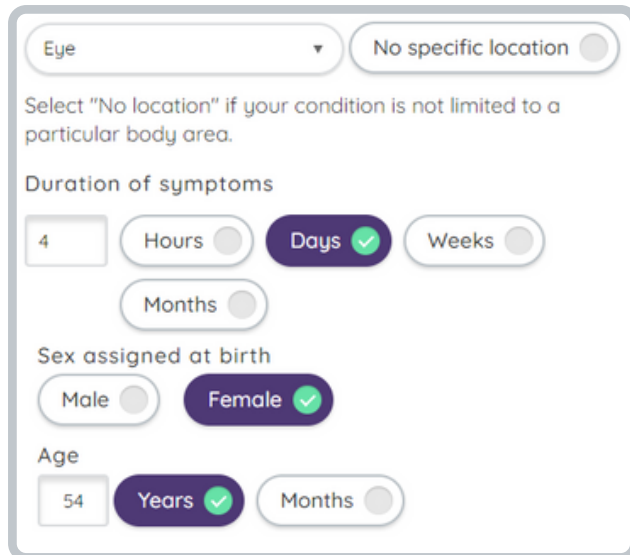
Use your NHS login

3. SELECT THE SERVICE YOU NEED

• Is it a new or existing issue?

4. TELL US ABOUT YOUR ISSUE

Select the location of your issue, if applicable, and provide details on your experience
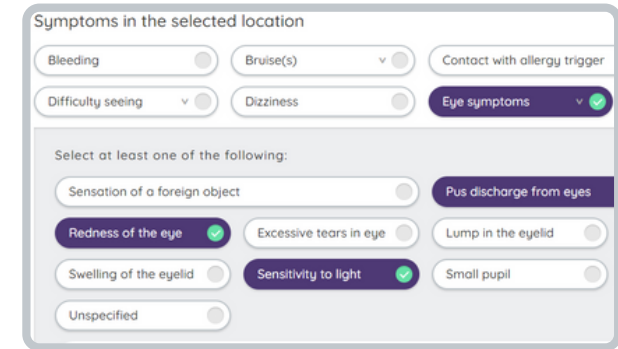
5. SELECT YOUR SYMPTOMS

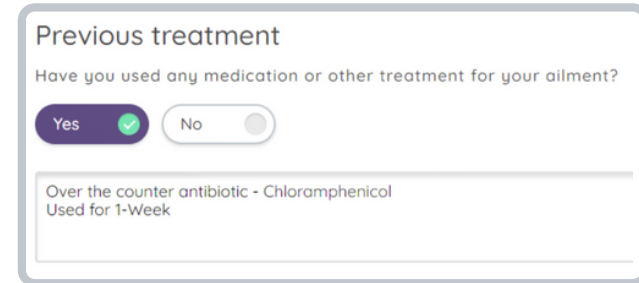Select any symptoms you are experiencing from the available options

There may be more than 1 webpage of symptoms to go through

6. PROVIDE FURTHER DETAILS

TELL US
- If you have had any previous treatment
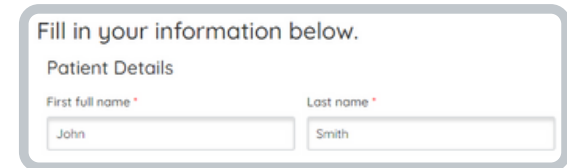- If you have already seen a clinician

7. PROVIDE PERSONAL DETAILS

if you log in with your NHS login, this will already be filled out

8. SELECT HOW YOU WOULD LIKE US TO CONTACT YOU

SMS   PHONE   EMAIL

9. CLICK SUBMIT

You will get an email summary of your request