

WHAT CAN I DO ON KLINIK?



REQUEST AN APPOINTMENT



REQUEST NURSING APPOINTMENTS



CANCEL/REQUEST FOLLOW-UP APPOINTMENTS



REQUEST REFERRAL INFO, TEST RESULTS & SICK NOTES



ORDER REPEAT PRESCRIPTIONS/ ASK MEDICATION QUERIES



UPDATE PERSONAL DETAILS, SEND ENQUIRIES/INSURANCE REQUESTS

NEED MORE HELP?

Checkout our Website and/or YouTube Channel (Lea Vale Medical Group) to see more detailed instructional resources

ACCESS KLINIK

Website: www.leavale.nhs.uk

SCAN ME!



LEA VALE MEDICAL

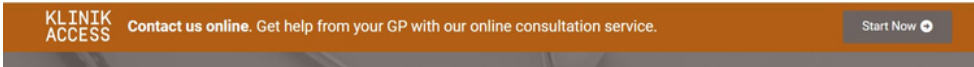
ONLINE SERVICES

HOW TO REQUEST AN APPOINTMENT USING KLINIK

www.leavale.nhs.net

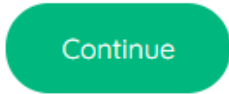
1. GO TO OUR KLINIK PORTAL

From our website (leavale.nhs.net), click on the "Klinik" banner to open the portal



2. LOG IN

Select your preferred access method from the Lea Vale Klinik homepage.



OR

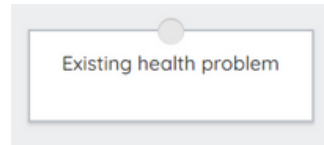
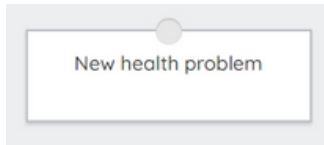


Click the "Continue" button

Use your NHS login

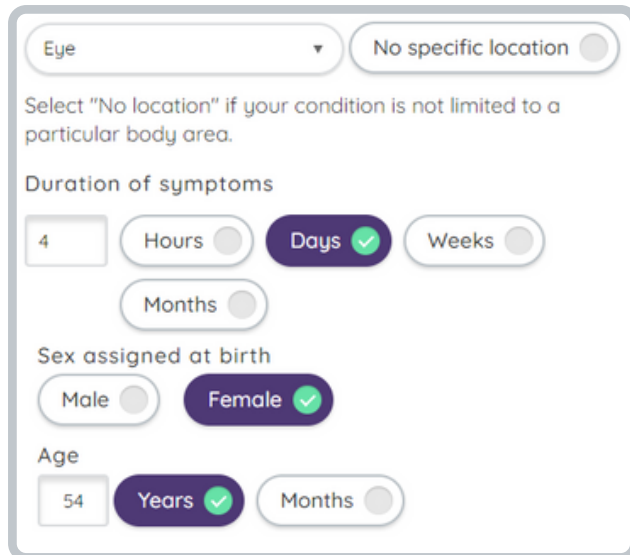
3. SELECT THE SERVICE YOU NEED

- Is it a new or existing issue?



4. TELL US ABOUT YOUR ISSUE

Select the location of your issue, if applicable, and provide details on your experience



Eye No specific location

Select "No location" if your condition is not limited to a particular body area.

Duration of symptoms

4 Hours Days Weeks Months

Sex assigned at birth

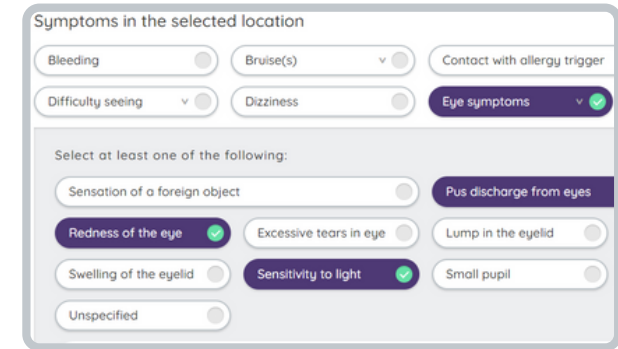
Male Female

Age

54 Years Months

5. SELECT YOUR SYMPTOMS

Select any symptoms you are experiencing from the available options



Symptoms in the selected location

Bleeding Bruise(s) Contact with allergy trigger

Difficulty seeing Dizziness Eye symptoms

Select at least one of the following:

Sensation of a foreign object Pus discharge from eyes

Redness of the eye Excessive tears in eye Lump in the eyelid

Swelling of the eyelid Sensitivity to light Small pupil

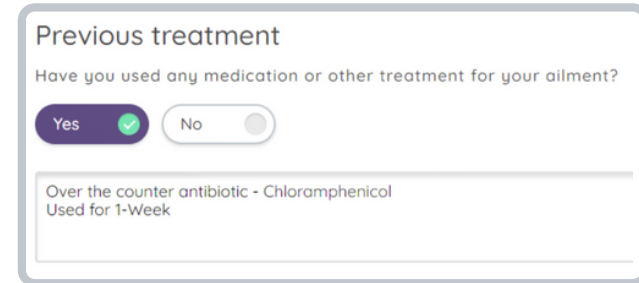
Unspecified

There may be more than 1 webpage of symptoms to go through

6. PROVIDE FURTHER DETAILS

TELL US

- If you have had any previous treatment
- If you have already seen a clinician



Previous treatment

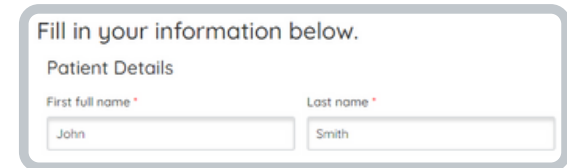
Have you used any medication or other treatment for your ailment?

Yes No

Over the counter antibiotic - Chloramphenicol
Used for 1-Week

7. PROVIDE PERSONAL DETAILS

if you log in with your NHS login, this will already be filled out



Fill in your information below.

Patient Details

First full name * Last name *

John Smith

8. SELECT HOW YOU WOULD LIKE US TO CONTACT YOU



SMS



PHONE



EMAIL

9. CLICK SUBMIT

You will get an email summary of your request

